

If you suspect you have a hearing loss, for ongoing support and guidance through the process of getting your hearing checked please visit the HEAR QUÉBEC website www.hearhear.org or contact them at 514-488-5552 ext 4500 for more information.

To have your hearing evaluated, and get hearing aid(s), if needed, these are the **professionals** that you will encounter or be referred to. You will need three documents (**marked in RED**) from different professionals.

1. The Ear, Nose and Throat doctor (or **ENT**) (**1. Medical Certificate**)
2. The **Audiologist**: administers the hearing test and makes recommendations for hearing aid(s) and technical equipment (**2 & 3. Audiogram and recommendations = may also be called a certificate or prescription for hearing aids**)
3. The **Acoustician**: fits hearing aid(s) and, in some instances, distributes assistive listening devices (ALDs).

5 Steps To Get your Hearing Tested & to be Fitted with Hearing Aid(s)

Step 1:

Ask your General Practitioner (or a physician at most walk-in clinics) for a **referral** to an **ENT doctor**.

Step 2:

The **ENT doctor** will give you a referral to an **Audiologist** (if the doctor feels it is warranted).

Step 3:

Make an appointment with the **Audiologist**, who will administer the hearing test and produce an **Audiogram** with a written report. The **Audiologist** can now make **Recommendations** for a hearing aid and assistive listening devices (ALDs) if needed.
Ask for a copy of these documents.

Step 4:

Bring your **Audiogram** and **Recommendations** back to the **ENT doctor**, who will give you a **Medical Certificate** for Hearing Aids/ALDs. *These are the **three documents** you need in order to be considered for hearing aid(s)/ALDs and will determine if you are eligible for medical coverage under Quebec Medicare (RAMQ).*

Step 5:

Take the **AUDIOGRAM, RECOMMENDATIONS and MEDICAL CERTIFICATE** to an **Acoustician** so you can be fitted with hearing aid(s) and look at options for ALDs.

Please note: These are general guidelines. Some private clinics may have all the services in one location, while public services (e.g. hospitals) might mean making a few appointments and in multiple locations. **Acousticians** are business owners but do work with the RAMQ (medicare) system. Sometimes processes may change or professionals make the process more accessible, or have more/fewer steps involved, based on patient's specific needs. *See also Phase Two.